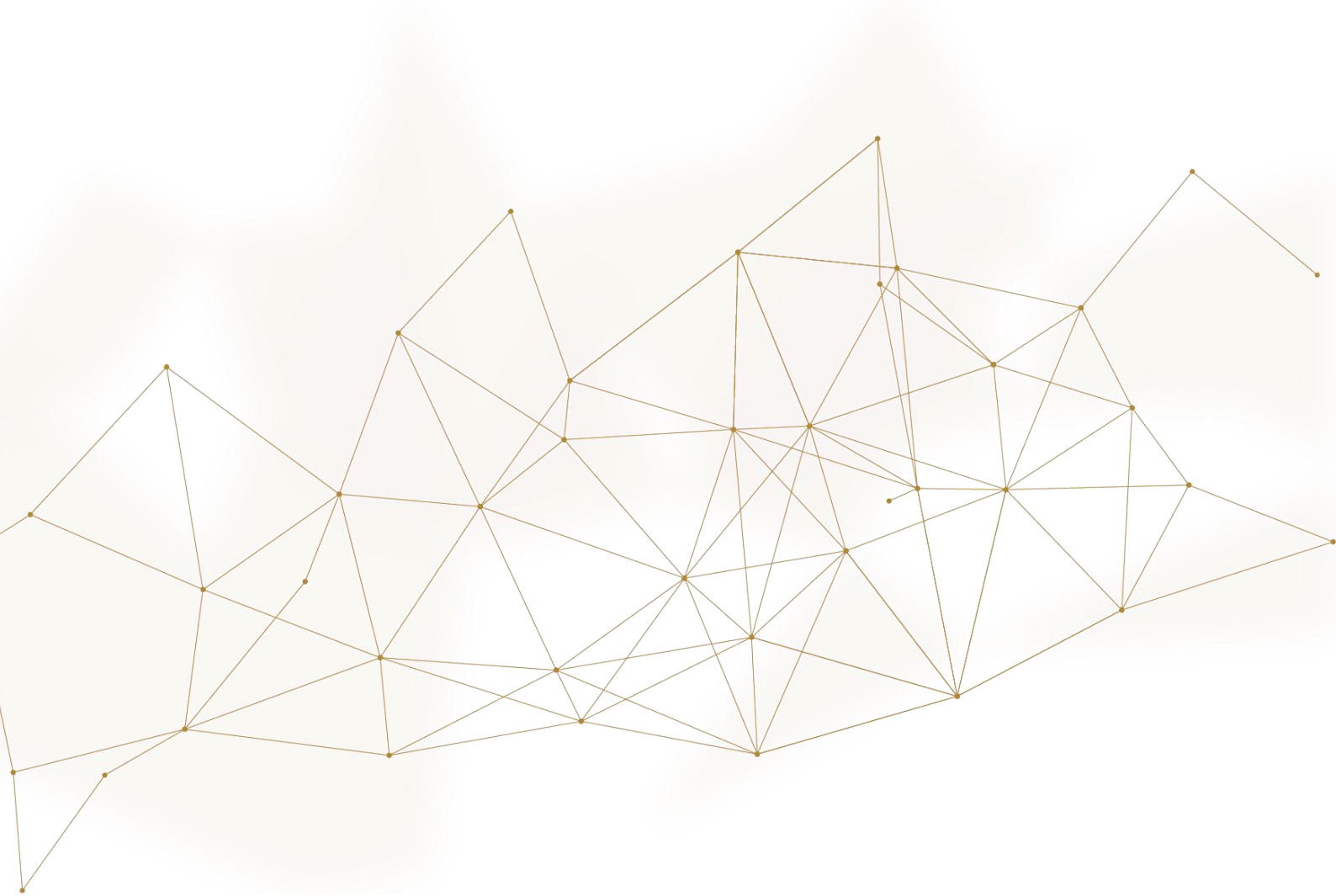




Payment of Traffic Fines

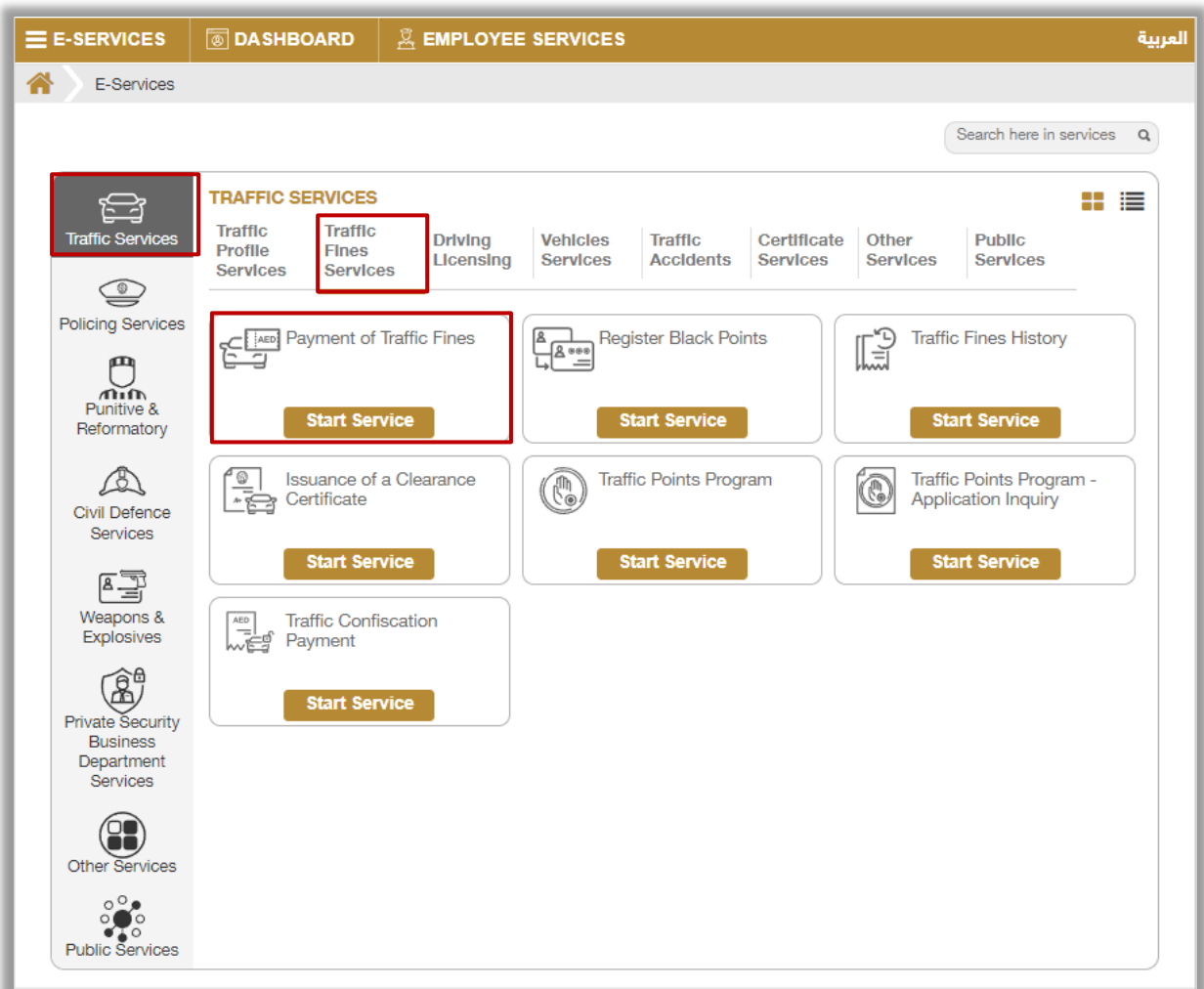
Moi Application User Manual





1. Access to the Service:

To access the payment of traffic fines service go to **traffic services** and then traffic fines services, then press the **start service** button.





2. Service Steps:

1 Select one of the available search options which include the following:

1.1. **Traffic profile Number:** Enter your traffic number, complete the security check then then click on **search** button.

1.2. **Plate Information:** Enter traffic number, plate source and other required fields, complete the security check then then click on **search** button.



1.2. **License Number:** select license source, enter license number, complete the security check then then click on **search** button.

1.4. **Emirates ID:** Enter your Emirates ID number, complete the security check then then click on **search** button.



- Choose the fine to be paid through a **choose** icon in the select tickets screen then click on **Next** button. You can select all fines by clicking on **select all tickets** icon.

[Search Options](#)

Inquiry By Traffic Profile No.
Inquiry By Plate Info.
Inquiry By License Info.
Inquiry By Emirate ID.

Traffic Profile No. *

Enter number ex. 11301967xx

☐ I'm not a robot

reCAPTCHA
Privacy - Terms

Search

Select Tickets
Service Summary
Online Payment Gateway

Step: Select Tickets

Total Amount 25200 AED
Black Points 0

Please select a ticket to continue. i

Select All Tickets
☐

Abu Dhabi

Date	10/02/2021 10:28	Black Points	0
Fine Number	*****		
Location	Al-Dhafra-Hameem Bridge-Hameem Street		
Description	Amount After Discount (AED)		
Exceeding speed, less than 40 km above the prescribed limit (new)	700		
Late Charges	0		
Details		Total Amount	700

Choose
☐

Next



3. The following screen will appear to check fine number and amount, to move to the payment gateway and pay the selected fine, click on **Next** button.

Select Tickets

Service Summary

Online Payment Gateway

Fines Amount
700 AED

Service Fees
0 AED

Total Amount
700 AED

Fine Number	Date	Source	Total Amount (AED)
*****	12/11/2022	Abu Dhabi	700

مستند غير رسمي

Unofficial Document

Next

4. The following page appears to confirm proceeding with the payment process, to continue click on **Yes** button.

i

Confirmation

x


You are going to be redirected to the payment gateway.
Would you like to continue ?

NO

YES



5. You will be redirected to the Payment Gateway, Select the desired payment method (select registered card, or add a new payment card), then click on **Pay icon**.



سداد أبوظبي
Abu Dhabi Pay

العربية


Select payment method

☒ Saved Cards (1)


Select from the cards below, or add a new one.

ADD A NEW CARD


Card Number
4572-51*-****-2597



Expiry
03/26

 [Remove card](#)

☐ Credit / Debit / Prepaid Card

☐  samsung pay

PAYMENT TO
MINISTRY OF INTERIOR

TRANSACTION AMOUNT
AED 700.00

SERVICE CHARGE
AED 3.00

SUBTOTAL
AED 703.00

TOTAL
AED 703.00

PAY

CANCEL



6. Add your rating of the service through the customer pulse survey screens shown below.

The first screen of the Customer Pulse Survey. It features the United Arab Emirates logo on the top left and the 'نَبْضُ الْمُتَعَامِلِ' (Customer Pulse) logo on the top right. Below the logos, there is a language selector showing 'English'. The main heading is 'Customer Pulse Survey'. The question is 'Overall, how satisfied are you about the Website? *'. Below the question is a row of seven stars for rating. The first star is highlighted. Below the stars, it says 'Extremely Dissatisfied' on the left and 'Extremely Satisfied' on the right. At the bottom center is a 'Next' button.

The second screen of the Customer Pulse Survey. It features the same header as the first screen. The question is 'Is there anything else you would like to share with us?'. Below the question is a large text input area. Below the input area, it says '2000 characters lefts'. Below that, it says 'Kindly provide your mobile number or Email for follow up'. Below this text is another input area. At the bottom, there are two buttons: 'Previous' and 'Submit'.



7. After payment is done, the following page shows the payment receipt details.

Select Tickets

Service Summary

Online Payment Gateway

Step: Online Payment Gateway

Payment Result

Payment has been done successfully

Fines Receipt Information

Traffic Profile No. 1070035002

Receipt No. 19817220000002

Receipt Date. 07/01/2022

View Receipt [Please click here](#)